

August 2021

Sinclair Supply is committed to ensuring our customers and staff are safe and healthy. The following precautions are currently in place at all Sinclair Supply locations. We will continue to take these precautions to protect our valued customers, our suppliers, and our staff. As the current environment continues to evolve, we will provide updates to any changes in our business operations. Our goal is to provide the best customer experience possible while providing the safest business environment for everyone.

Branch Hours

Our branches are open regular business hours and are operating based on government recommended capacities. See our branch directory at ssl.ca/locations for our hours of operation and contact information.

Mandatory Masks

Wearing of masks is mandatory to enter any Sinclair Supply branch. There are a few exceptions that include; children under two years of age, or persons with an underlying medical condition or disability, which inhibits their ability to wear a face covering. PLEASE DO NOT ENTER OUR LOCATIONS IF YOU ARE NOT FEELING WELL.

Curbside Pick-Up

Curbside pick-up service is available. If you would like or prefer curbside pick-up service, let us know when you place your order. Call the branch when you arrive and we will bring your order to your vehicle.

Showrooms and Counter Service

Our branch showrooms are open for counter staff service. Please sanitize your hands when entering a location. In addition, when you are in a location please respect the guidelines posted, and practice social distancing (2 meters apart). This is for your safety as well as ours.

Payments and Returns

We accept credit card or debit card payments at all Sinclair Supply branches. We are accepting returns at all our branches as per our Returned Goods Policy.

Cleaning

Daily cleaning protocols are in place at every Sinclair branch to help prevent the spread of Covid-19.

Keeping everyone safe is our highest priority. We appreciate your patience and support as we navigate these ever-changing times. We will continue to monitor all government regulations and guidelines and make changes to our business operations as required.

Stay safe and stay healthy!

Sinclair Supply Management Team